



NCC contact number: 0344 800 8020
Text relay no.: 18001 0344 800 8020

Your Ref:
Date: 7 November 2017

My Ref: Smithdon Bus Changes
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Email: ptgnetwork@norfolk.gov.uk

Dear Parent/Guardian

Change of bus operator – Smithdon High School

I am writing to advise that from the 13th November bus services 10, 10B, 10C and 11 will be operated by Lynx Buses.

The four buses will operate the same timetable in the morning, within the Smithdon catchment area, with only minor timing changes in the afternoon. The buses will also be numbered the same and pupils should still board their allocated bus, for example, if you are currently on the Stagecoach 10B you will need to board the Lynx 10B next week. Students can still use their existing bus passes.

The drivers of the Lynx buses will all be DBS (Disclosure and Barring Service) checked and will have been authorised by Norfolk County Council.

The only other change is that the Lynx 10, 10B, 10C and 11 will not be able to accept fares as they are not registered local bus routes. This will affect students who do not qualify for an NCC bus pass, for example, those living out of catchment or living in certain sections of Heacham, which are considered too close to the school. These students should seek alternative transport. See attached information sheet from Lynx Bus.

I hope this information is clear and generally students should not notice much difference next week with bus numbers the same and operating current timetables in the morning.

Yours sincerely